

NEWS RELEASE



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Atlantic City Electric Warns Customers of Fake Invoices

MAYS LANDING, NJ. – Atlantic City Electric has recently been advised by the NJ Board of Public Utilities (BPU) that scammers posing as third party energy suppliers are sending fake utility bills via email to some NJ utility customers. The email asks that customers click on a link contained within the email. It is suspected that, by clicking the link, the customer's computer could become infected with a virus or malware.

Atlantic City Electric asks customers to only pay their utility bill by visiting atlanticcityelectric.com or by sending the hard copy of the remittance portion of the invoice through the mail. Customers should not open any email asking that payment be made on their utility bill unless sent by Atlantic City Electric or by the customers' respective third party energy supplier.

Many companies, including Atlantic City Electric, contact customers in person or via phone for various reasons. If someone claims to represent a company, whether the company is Atlantic City Electric or another entity, it is important that customers take precautions to verify that the person is affiliated with the company, especially if that person is requesting an immediate monetary payment.

When addressing past due accounts, Atlantic City Electric never endorses a specific form of payment. Instead, multiple payment options are always given to the customer.

Atlantic City Electric advises customers to ask for official photo identification from any person who shows up at their door. Employees from reputable companies, such as Atlantic City Electric, will carry official company identification cards. If proper identification cannot be produced, customers should notify police and the company with whom the individual claims to be associated.

Similarly, if someone calls saying they represent a certain company, customers should ask them to verify their identity and affiliation. If customers have any doubt about the validity of a person's claim to represent Atlantic City Electric, they should call the company immediately at 1-800-642-3780.

For more information about Atlantic City Electric, visit www.atlanticcityelectric.com. Follow us on Facebook at www.facebook.com/atlanticcityelectric and on Twitter at www.twitter.com/aceleconnect. Our mobile app is available at www.atlanticcityelectric.com/mobileapp.

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